



# SERVICE INFORMATION FORM

**////ALPINE NATIONAL PARTS & SERVICE CENTRE  
BOSTON ACOUSTICS HOME PARTS & SERVICE CENTRE**

**250 COCHRANE DR, UNIT 3  
MARKHAM, ONTARIO  
L3R 8E5**

**Toll Free:** 1 (888) 475-7965  
**Local:** (905) 475-7965  
**Fax:** (905) 475-1488  
**Web:** [www.wcent.ca](http://www.wcent.ca)

Date: \_\_\_\_\_

<b>Return Address:</b>		<b>Dealer Name:</b>	
Name:	_____	Company Name:	_____
Address:	_____	Address:	_____
City:	_____	City:	_____
Province:	_____ Postal: _____	Province:	_____ Postal: _____
Phone:	_____ Fax: _____	Phone:	_____ Fax: _____
Email:	_____	Email:	_____
		PST Exempt #	_____
Brand:	_____ Model: _____	Reference #	_____
Purchase Date:	_____ Serial: _____		
Accessories:	_____		

**Customer complaint**

<b>CD</b>	<b>RADIO</b>	<b>AUDIO</b>	<b>NAVIGATION/VIDEO</b>
No Sound	No Sound	No Sound	Dead Unit
No Load	No AM	No Sound, Front	No Display
No Eject	No FM	No Sound, Rear	No Satellites
Skipping	Poor Reception	Intermittent Sound	No Video
No Play	No Seek	Distorted Sound	Screen Won't Open
Other	No Scan	No Pre-Out	Screen Won't Close
	No Memory	Other	No Lights
	Other		Other

**Comments: (Please list other conditions ie. Hot, cold, car running or stopped, etc.)**

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

**RETURN SHIPPING IS PROVIDED FOR IN-WARRANTY REPAIRS ONLY  
NON-WARRANTY SHIPPING IS THE RESPONSIBILITY OF THE CUSTOMER  
REPAIR WARRANTY – 90 DAYS LABOUR, 30 DAYS PARTS  
PLEASE PACKAGE THE UNIT SUFFICIENTLY TO AVOID SHIPPING DAMAGE**